



FACTS & FEATURES

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Affordable Contact Centre Speech Analytics

NOW DEPLOYED IN OVER 30* SA CONTACT CENTRES

*As at February 2021

1

EASY TO USE



- As easy as Google Search
- User proficiency results within 3 hours of training
- Fast ROI

2

PRICED IN RANDS



- Affordable, even for small contact centres
- Low Monthly Subscription. No long contracts.
- NOT US\$-based licencing

3

COMPLIANT



- AWS Ireland
- POPIA, GDPR & ISO Compliant

4

SA LANGUAGES



- SA English, Afrikaans, isiZulu & Sesotho

5

QA 100% of CALLS



- Analyse, QA and Score 100% of calls
- Identify individual and group training or coaching needs
- Drive improved performance with accurate insights

6

IMMEDIATE ROI



- Users start realising ROI within days of deployment

7



- 25 year track record
- Over 230 employees
- Developers of leading-edge technologies for global industries

8

#1 SPEECH ANALYTICS SOLUTION IN SA



- 100% South African technology used in over 30 contact centres.